

LKS Library and Knowledge Services

2015 Article Requests Survey

Aim

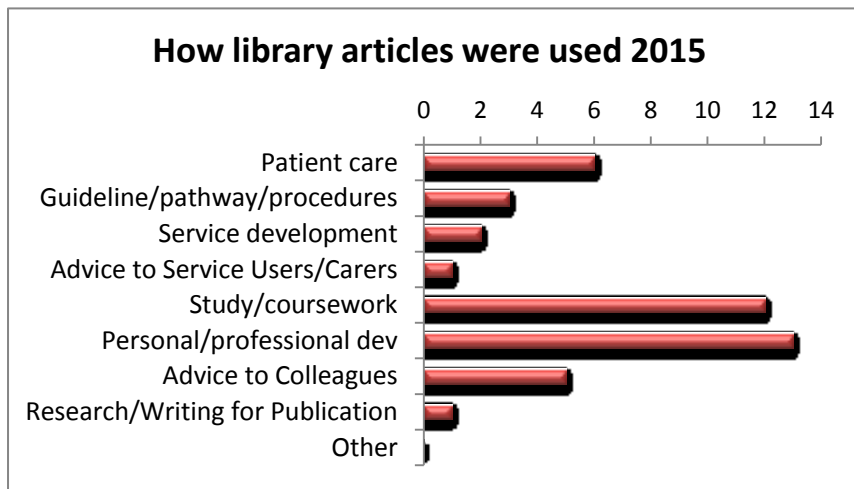
To find out how people use article requests, to show the connection between the library's service and the Trust's main objectives and priorities.

Methodology

A link to a very brief Survey Monkey survey was sent out in all e-mails sending article requests to library users for three months (May – July 2015).

Results

Response rate was very low – only 20 responses (from 268 articles supplied during this period). The chart below shows that most articles were used to support formal or informal development, followed by patient care.



“The ability to request and receive articles within a very efficient manner is an essential and very important part of my job that directly impacts upon the care I am able to provide to my patients and the advice I provide to the rest of the service.”

Examples of how articles were used included:

- Presented to colleagues at monthly evidence based practice meeting, to inform whole team's care
- Ensured new team's assessments and interventions are evidence based
- Informed understanding of link between a service user's mental

health and offending behaviour, and hence how a team works with that service user

- Contributed to a teaching session and clinical outpatient care
- Used as part of a literature review to inform development of a treatment programme
- Informed development of a treatment group for patients
- Used to plan patient interventions
- Kept aware of treatment protocols and plans to inform commissioners and help in service planning

Conclusions

The library's article request service makes an important contribution to key Trust priorities, supporting evidence based patient care and ongoing staff CPD.