

Open Athens FAQ's

1. How do I sign up for an Open Athens account?

When you become a member of the Library we will automatically sign you up for an Open Athens account. Once we have done this, you will receive an activation email from Open Athens which you will need to follow to set up a password.

Alternatively, you self-register by following this link: <https://openathens.nice.org.uk/> . To ensure that your account is approved quickly, register from a work computer and use your SSSFT email address.

2. If I sign up to Open Athens will I automatically get full text access to all e-resources that require an Open Athens login?

No. Open Athens is a gateway service that the Library uses which makes it easier for you to access e-resources. The Athens system is used by many organisations to authenticate access to their subscriptions. Your Open Athens login will only work on websites/journals where NHS England or your organisation has a subscription.

3. What should I do if I want to access an e-resource that the Library doesn't subscribe to?

You can request articles, book chapters and books using our request service. Simply fill in our online form and we will request the item from another library: <http://library.sssft.nhs.uk/libraryliterature> . We are able to supply about 95% of items requested, usually within 5 working days.

4. What should I do if I have forgotten my Open Athens username or password?

You can reset your password here:

<https://openathens.nice.org.uk/ForgotPassword/Reset/>

If you have any other issues accessing your Open Athens account, please contact the library: Email: Library@sssft.nhs.uk or Telephone: 01785 221584.